**My blackberry isn’t working!**

***Video:*** *https://www.youtube.com/watch?v=kAG39jKi0Li*

***TRANSCRIPT:***

[Ronnie] I bought something from you last week and I’m very disappointed.

[Harry]  Oh, yeah, what’s the problem?

[Ronnie]  Yeah, well, my blackberry is not working!

[Harry]  What’s the matter, it run out of juice?

[Ronnie]  No, no, it’s completely frozen!

[Harry]  Oh, yeah, I can see that. I’ll tell you what, let’s try it on orange.

[Ronnie]  That’s got a few black spots – you see!

[Harry]  Oh, dear! Yeah, sorry about that.

[Ronnie]  Well, is there anything I can do to get my blackberry working?

[Harry]  Well, could be an application issue. Where do you store the blackberry?

[Ronnie]  Well, it’s on my desktop.

[Harry]  Well you could try using a mouse to drag the blackberry to the trash. Then after you’ve done that you might want to launch the blackberry from the desktop.

[Ronnie]  Well, I’ve already tried that a few times, all it did was mess up windows.

[Harry]  Well it might be worth waiting a couple of weeks, they got the latest blackberrys coming in then.

[Ronnie]  Well, could you give me a date?

[Harry]  Certainly.

[Ronnie]  Let me put that date in my diary.

[Harry]  Anything else I can help you with?

[Ronnie]  Yes, yes, I’ve also got a problem, to be honest, with my apple.

[Harry]  Oooh, dear oh dear, that is an old apple, isn’t it? When did you buy it?

[Ronnie]  Last week.

[Harry]  Last week? They’ve brought out two new apples since then. What’s the problem with it?

[Ronnie]  Well, I’m trying to put my dongle in it and it won’t fit.

[Harry]  Oh yeah, and how big’s your dongle?

[Ronnie]  Well, I don’t know much about these things but my wife’s seen a few dongles in her time and she says it’s a little bit on the small side.

[Harry]  Well, I’m afraid there’s not a lot I can do about that. Tell you what, let me try booting it. No, it’s crashed. Anything else I can help you with?

[Ronnie]  Well, funnily enough, yes. My grandson’s birthday is soon, you see. Now he’s already got an apple and a blackberry. I mean have you got anything else that he might just like?

[Harry]  Well we’re doing a special on these. I mean I can’t make head or tail of them but the kids seem to like them. Eggs box. 3.60 (£)!

**References to technology**

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| **Example** | **Explanation** |
| blackberry | Blackberry smartphone |
| run out of juice | battery is empty |
| frozen | not responding |
| orange | Orange, the telecommunications provider |
| black spots | areas in a network where there is no coverage |
| application | software |
| store the blackberry | save it |
| desktop | Windows desktop |
| mouse, drag to the trash | use the mouse and drag a file to the trash (recycle bin on Mac OS) |
| launch from desktop | open a file using the Windows desktop shortcut or icon |
| mess up windows | corrupt the OS, Windows |
| wait for the lastest blackberrys | better to wait for the latest model |
| put date in diary | save an event in your calendar app |
| apple | a device made by Apple |
| two new apples since last week | too many updates too soon (sarcastic) |
| dongle | a device that plugs in your computer to add functionality (e.g. WiFi) |
| booting | starting the system |
| crashed | stopped working |
| eggs box: 3.60 (£) | Xbox 360, the gaming console from Microsoft (more familiar to kids) |

1. Play video 1 (without any introduction - they just watch), then help students reflect on it quickly.

2. Then introduce British humour and some of its features, using the visual stimuli

3. Give hand-outs and ask SS to guess the setting of the sketch, the whole point etc. Then ask them to underline the connections to technology.

4. Finally, play video 2 and let them enjoy it.

5. Ask SS to orally discuss the appropriateness of the lesson's content (should we set the writing task as HW?). Since we only have 45 minutes, I thought we could maximise our interaction with them.

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